

Elite Q & A:

How do I schedule an appointment?

Please call our office at: 701.297.8191 or your specific Therapist with the number listed on the website!

To enjoy the best selection of treatments and services, we highly recommend that you make appointments 24 hours in advance.

To ensure our clients receive the comfort and satisfaction they deserve during their time spent with us, we base our pricing on the complete service time booked. This includes initial consultation, therapy, and post treatment exercises/home-care.

Do you have age requirements?

Clients must be 18 years or older. Those 17 years or younger may receive massage if consent is given by a parent or legal guardian.

What do I wear during my treatment?

Our therapists are highly trained professionals and will drape you discreetly and protect your privacy at all times. Traditionally most treatments are done wearing no clothes. You may wear undergarments if you prefer. (Note: Ashiatsu Oriental Bar Therapy is best received without the use of undergarments.)

* Elite Therapeutic Massage holds the highest standards for our Therapist's safety. In the event that there is inappropriate behavior, sexual or otherwise, we WILL terminate the massage session and the client will be asked to pay and leave immediately.

What health conditions should I disclose before my massage appointment?

A client health in-take is completed by all clients. Please be aware that if you are pregnant, have high blood pressure or a heart condition, services that involve the application of heat are not advised. We also need to be informed of any skin irritations, infections and/or injuries prior to your massage treatment.

How early should I arrive for my appointment?

Please arrive a minimum of 15 minutes before your scheduled appointment to allow time to check in. Please print off our health in-take form and complete it out prior to your arrival. Restrooms are located in the hallway outside our suite.

What if I need to cancel my appointment?

To reschedule or cancel your appointment, as a courtesy to other clients and therapists, please let us know 24 hours in advance to avoid being charged for your scheduled appointment. Please note that if you arrive late for your appointment, it will end as scheduled so as not to delay the next scheduled client.

Do you provide refreshments?

We provide a complimentary bottle of water after each massage treatment!

What forms of payment do you accept?

We accept Master Card, Visa, Discover, cash and checks.

Do you offer gift certificates?

Gift Certificates may be purchased at our office, by phone or on the web at www.elitemassage.biz.

**Note: Prices of services are subject to change. Client will be responsible for any and all price differences. Gift Certificates may be upgraded for Specialty Massage Services.*

What is the gratuity policy?

Our services do not include taxes and gratuities. In appreciation for our outstanding services, gratuities may be given your Therapist at your discretion. Please ask to add your gratuity before you process your credit card.

Thank you for choosing Team Elite Therapeutic Massage!